

HARMONISE - säker förarinteraktion med olika grad av automation i samma fordon

Emma Johansson, Volvo Group Trucks Technology, september 2018



Outline

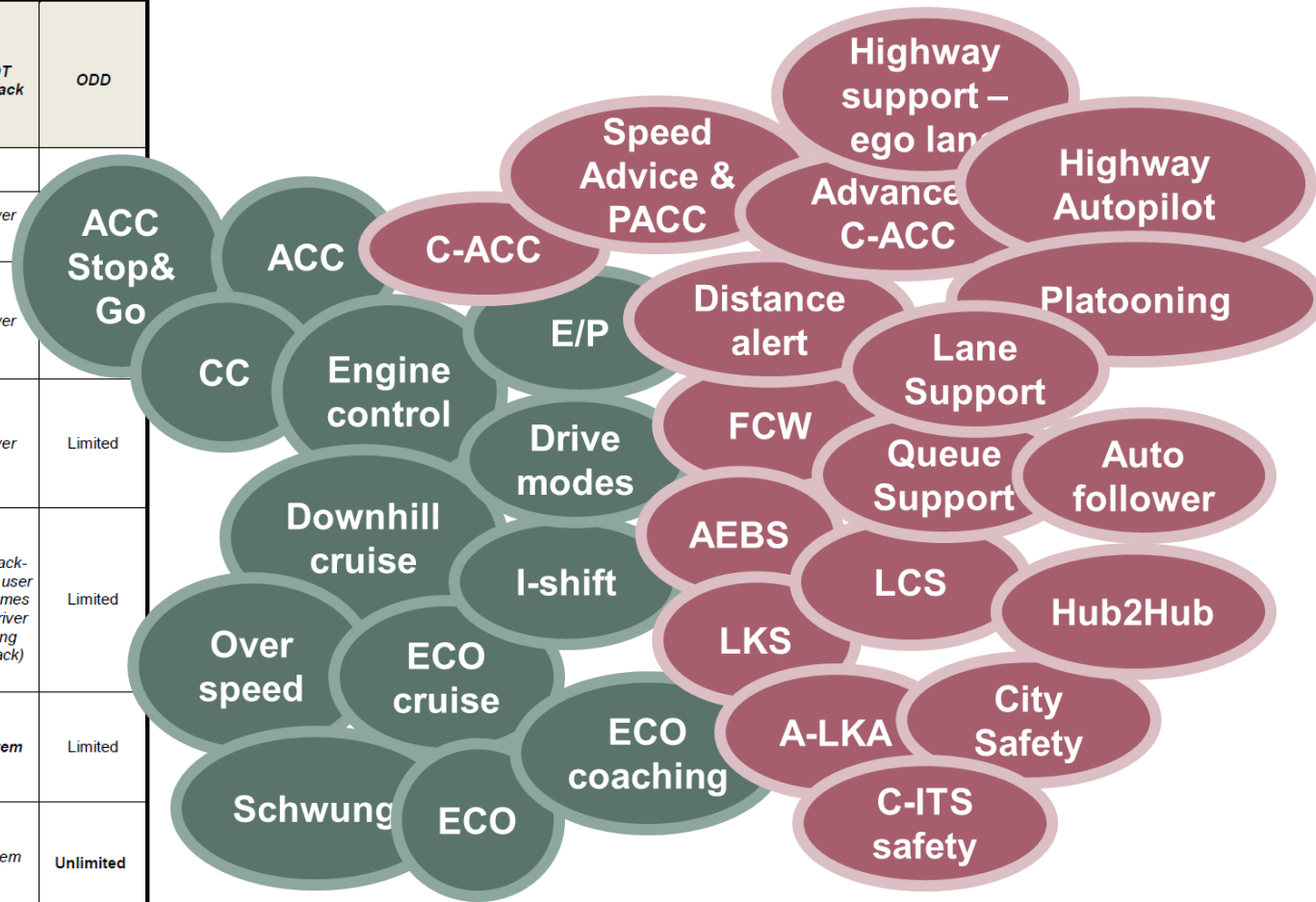
- Overall project aim
- Theoretical background
 - Levels of Automation
 - Human Error
 - Mode understanding & confusion
 - Driver control
- Concept Design & Evaluation

HARMONISE

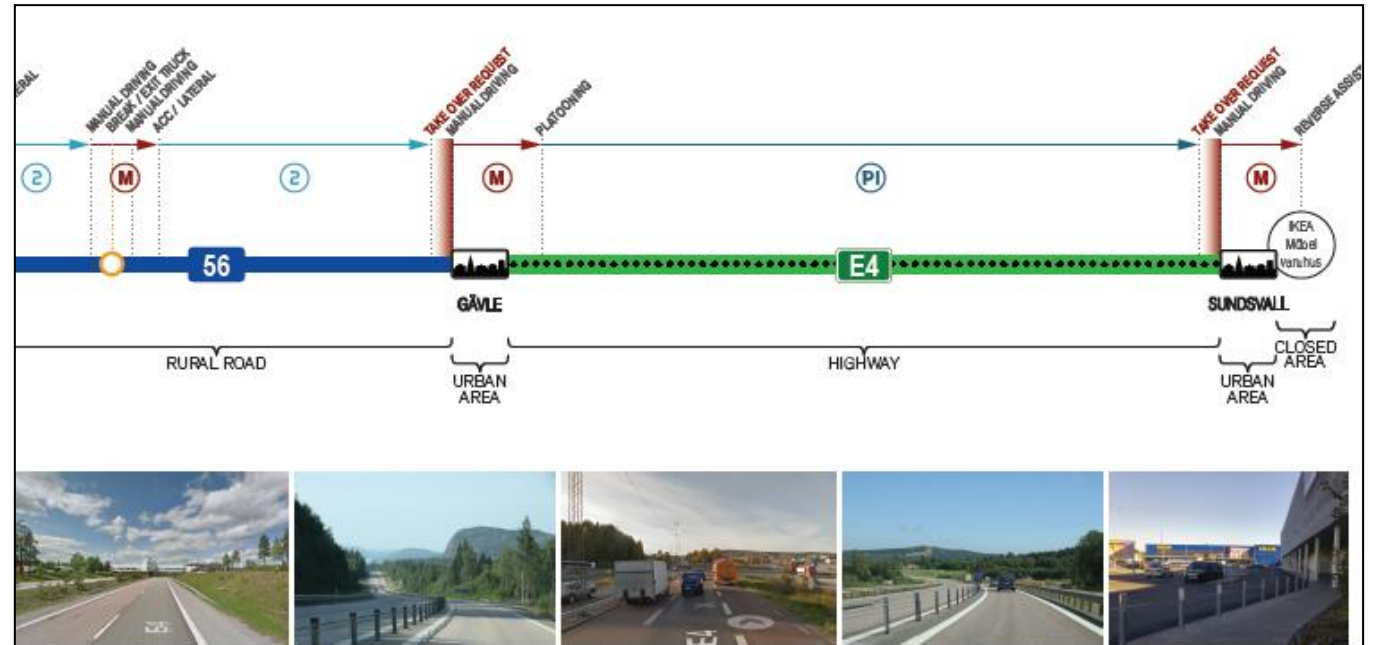
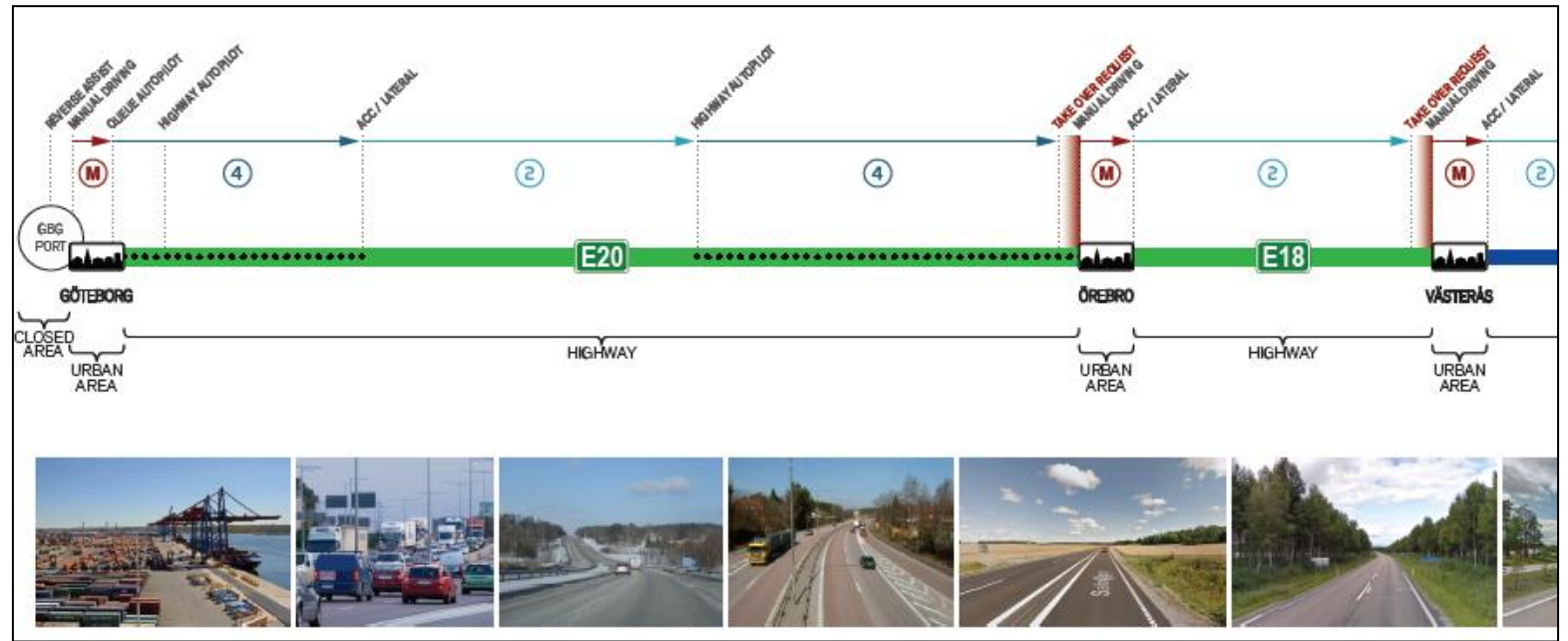
- Overall aim:
 - Study the changing role of the driver when more and more support systems that operate at **different levels of automation** are introduced in vehicles in an evolutionary manner.
 - Investigate different means to **harmonize, simplify, manage and improve** how drivers interact with technical systems that automate parts of or the entire dynamic driving task in the vehicle.
- Partners: Volvo Group Trucks Technology, Volvo Cars, RISE
- Coordinator: Volvo GTT
- Duration: 2017-2019
- Total project budget: 13,45MSEK, FFI reimbursement: 6,725 ('Trafiksäkerhet och automatiserade fordon')
- People: Emma Johansson, Ida Esberg, Christer Lundevall (Volvo GTT), Mikael Ljung Aust (Volvo Cars), Jonas Andersson Maria Klingegård, Azra Habibovic (RISE)

Levels of Automation

Level	Name	Narrative definition	DDT		DDT fallback	ODD
			Sustained lateral and longitudinal vehicle motion control	OEDR		
Driver performs part or all of the DDT						
0	No Driving Automation	The performance by the <i>driver</i> of the entire DDT, even when enhanced by <i>active safety systems</i> .	Driver	Driver	Driver	
1	Driver Assistance	The <i>sustained</i> and ODD-specific execution by a <i>driving automation system</i> of either the <i>lateral</i> or the <i>longitudinal vehicle motion control</i> subtask of the DDT (but not both simultaneously) with the expectation that the <i>driver</i> performs the remainder of the DDT.	Driver and System	Driver	Driver	
2	Partial Driving Automation	The <i>sustained</i> and ODD-specific execution by a <i>driving automation system</i> of both the <i>lateral</i> and <i>longitudinal vehicle motion control</i> subtasks of the DDT with the expectation that the <i>driver</i> completes the OEDR subtask and <i>supervises the driving automation system</i> .	System	Driver	Driver	Limited
ADS ("System") performs the entire DDT (while engaged)						
3	Conditional Driving Automation	The <i>sustained</i> and ODD-specific performance by an ADS of the entire DDT with the expectation that the <i>DDT fallback-ready user is receptive to ADS-issued requests to intervene</i> , as well as to <i>DDT performance-relevant system failures in other vehicle systems</i> , and will respond appropriately.	System	System	Fallback-ready user (becomes the driver during fallback)	Limited
4	High Driving Automation	The <i>sustained</i> and ODD-specific performance by an ADS of the entire DDT and <i>DDT fallback</i> without any expectation that a <i>user will respond to a request to intervene</i> .	System	System	System	Limited
5	Full Driving Automation	The <i>sustained</i> and unconditional (i.e., not ODD-specific) performance by an ADS of the entire DDT and <i>DDT fallback</i> without any expectation that a <i>user will respond to a request to intervene</i> .	System	System	System	Unlimited



LoA & a driver's journey



Human Error as a cause

- If nothing physically is broke in an accident, typically **human error** is what is searched for.

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TRI-LEVEL STUDY OF THE CAUSES OF TRAFFIC ACCIDENTS Executive Summary

J.R. Treat, N.S. Tumbas, S.T. McDonald, D. Shinar,
 R.D. Hume, R.E. Mayer, R. L. Stansifer and N.J. Castellani
 Institute For Research in Public Safety
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Contract No. DOT HS-034-3-535
 Contract Amt. \$1,531,466



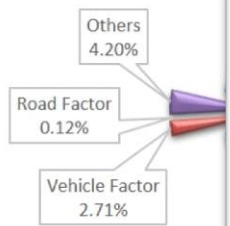
Highway Safety Research Institute

road safety – the vital statistics

1.3 million people die each year as a result of road traffic accidents

50 million people are injured globally as a result of road traffic accidents

Road Traffic Accidents Analysis

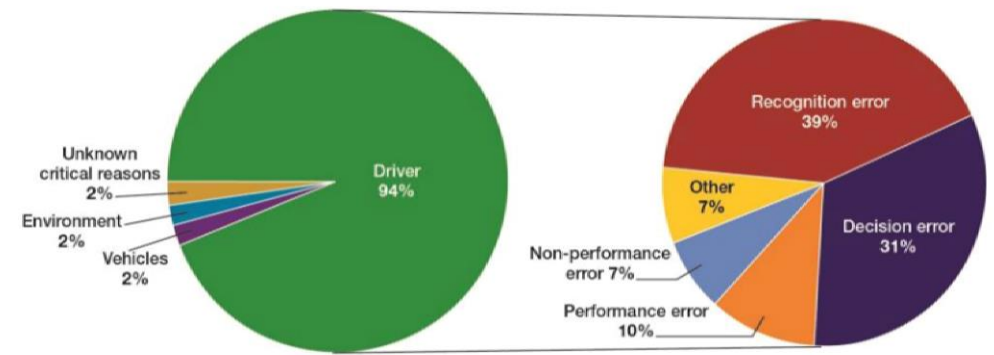


Human Error Estimates:

System	% Due to human error
Airlines	70-80%
Air Traffic Control	90%
Ships	80%
Heavy Industry	80%
Nuclear Power (US)	70%
Road Transportation	85%

As shown in this table, it is estimated that human error now accounts for the majority of accidents in industry.

Critical reasons for crashes investigated in the National Motor Vehicle Crash Causation Survey, United States, 2005-2007



Source: NHTSA (DOT HS 812 115)

© National Safety Council: Injury Facts 2017 Edition



Human Error as a symptom

- Human error could be seen as a **symptom, not a cause**, of a **system** which needs to be **re-designed**
- What caused the human error?

Leveson, 2011; Dekker, 2007



Mode understanding and mode confusion

- Customers and drivers **don't think levels**.
- What matters is **affordance***.
 - The design itself needs to intuitively communicate "am I in charge or are you?"
- **Create 'mode understanding' by design:**
 - Make sure drivers understand the *capability of individual functions* and what's expected of the driver
 - Understanding develops and is modified **through the interaction with the system**.
- **Avoid 'mode confusion':**
 - Design for clear understanding of *which function is operating* at a given point in time both during transitions as well as during "steady state"

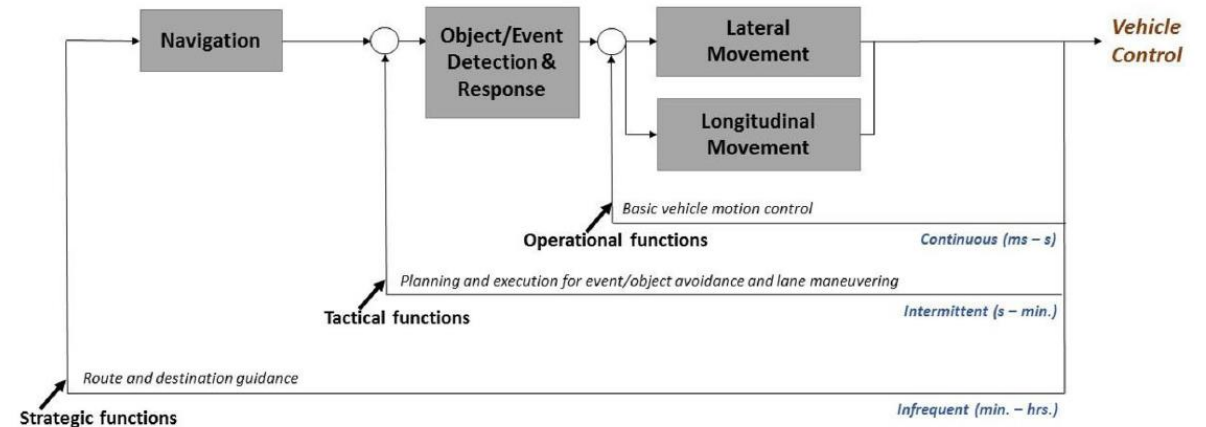


* Perceived and actual properties of an function/object/system that gives clues to its operation (Norman def.)

Driver control

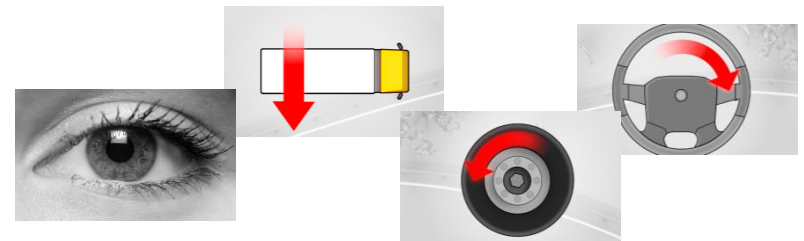
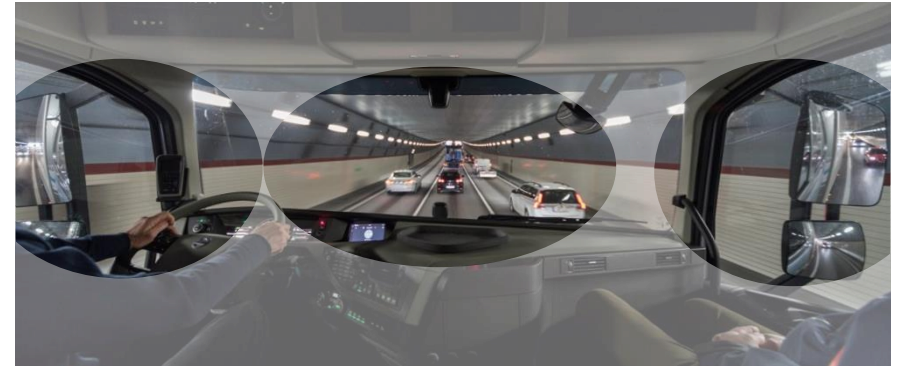
- What is meant by being in control/ "in the loop". Merat et al (2018):
 - **In the loop:** In physical control of the vehicle *and* monitoring* the driving situation
 - **On the loop:** Not in physical control of the vehicle, but monitoring the driving situation

- **Out of the loop:** Not in physical control of the vehicle, and not monitoring the driving situation, **OR** in physical control of the vehicle but not monitoring the driving situation



Driver control

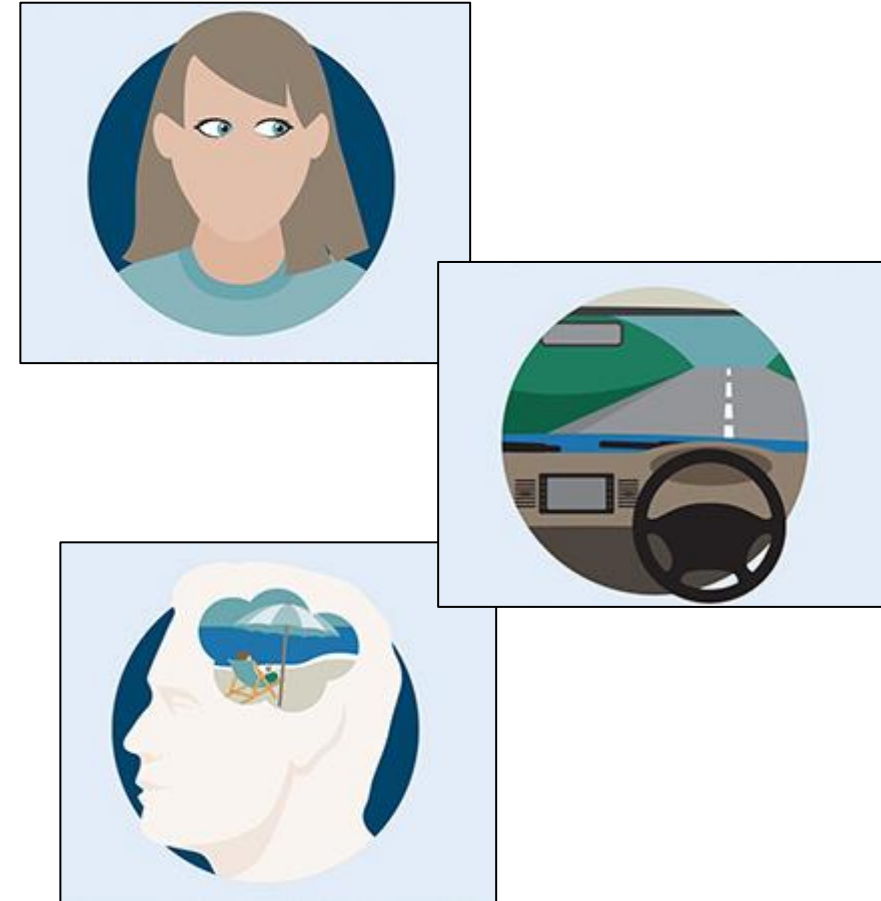
- Monitoring: not just eyes on road. Include **creating meaning** of dynamic changes in the environment
 - e.g. predict potential hazards ahead or movement of one's vehicle relative to other vehicles
- **Perceptual cues - not only visual** but also provided via acceleration/deceleration forces & lateral behavior etc.



Driver control

- What ensures the driver keeps his/her **mode awareness** for a prolonged period?
- Is it possible to avoid "silent automation"?
- For SAE lvl 1-2:
 - Hands-on steering wheel (R79*)
 - Eyes on road
 - **Mind on task of driving/ keep "making meaning of dynamic changes in the environment"**

* Upcoming regulation req. hands on detection for corrective steering functions (CSF) and lane centering lvl 2 functions (ACSF B1)



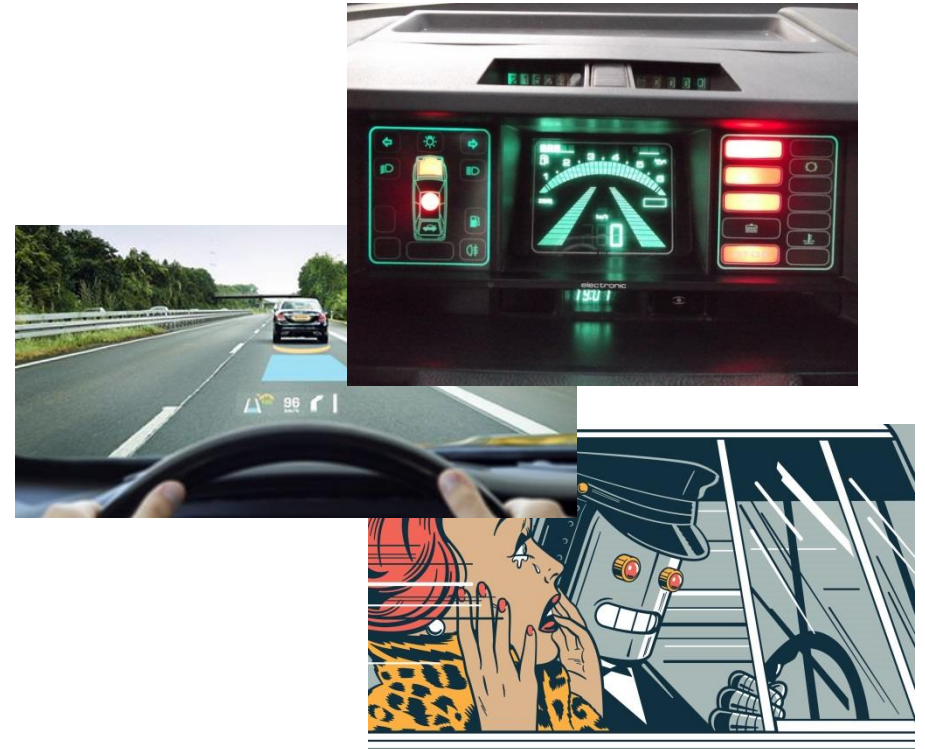
Driver control & system design - driver acceptance and adoption

- If a system is “too capable”, there is a risk of driver becoming less in the loop.
- If a system is “too simplistic”, system might be perceived as frustrating to use, and drivers won’t bother.



Human control – examples of Out of Control Loop in Aviation domain: visual displays vs. forward view and kinesthetic feedback

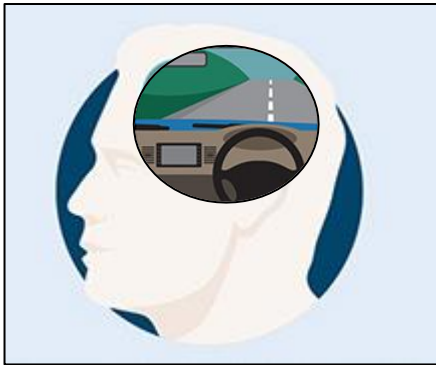
- “Pilots [...] described aspects of cockpit automation that were **strong but sometimes silent and difficult to direct when time is short**”.
- “It seems that the crew generally **does not notice their misassessment from displays of data** about the state or activities of the automated systems”.
- “The misassessment is detected, and thus the point of surprise is reached, in most cases based on observations of **unexpected and sometimes undesirable aircraft behaviour**”.



(Woods & Sarter, 1998)

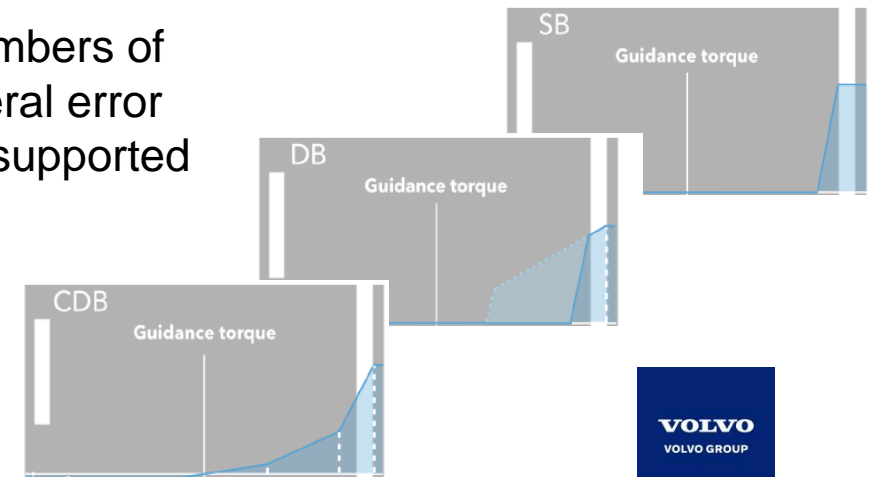
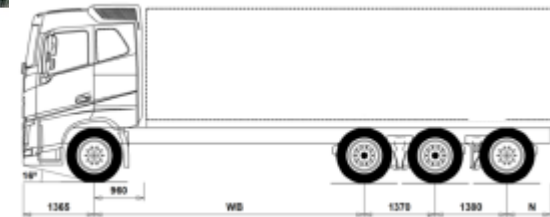
Concept Design & Evaluation – for mode understanding & control

- Research questions:
 - How can the driver **maintain control and remember his/her role** even when longitudinal and lateral control are partially or fully delegated to the vehicle?
- Possible solutions:
 - Alter the frequency of hands-on requests
 - Create less dominant steering performance/manipulate stiffness in steering?
 - Introduce 'deadband' in the lateral performance or other types of haptic feedback:
 - Continuously or
 - In certain intervals



Concept Design & Evaluation: Truck Experiment 1 - Haptic shared control

- 4 main conditions: ACC + no lateral support ("Baseline"), ACC + 'single bandwidth', ACC + 'double bandwidth', 'conditional double bandwidth'
- 16 subjects with C/CE driving licence
- Test track (Hällered). 1,5 hrs/test subject
- Measurements: Lane keeping/Lane exceedences during support, Rated driving performance (HASTE scale), Rated acceptance (van der Laan)
- Results:
 - All support types (including manual driving) yielded equal numbers of lane departures, however the duration and the maximum lateral error of a lane departure are significantly lower when the driver is supported by DB or CDB systems compared to manual driving.
 - SB rated lower wrt acceptance.



Concept Design & Evaluation: Truck Experiment 2 – haptic shared control

- 3 main conditions; ACC + no lateral support ("Baseline"), ACC + 'Low gain', ACC + 'High gain'
- 18 subjects with C/CE driving licence
- On-road (E6 + E45). 2 hrs/test subject
- Measurements:
 - Eye scanning behaviour (Seeing Machines' dashboard mounted mono camera), Lane keeping/Lane exceedences during support and when support is temporarily unavailable, Grip behaviour (conductive sensor), Perceived degree of control
- Analysis on-going. Challenges: Large individual differences for preferred shared control settings, Difficult to establish good measurement of "being in control" which has true safety relevance



General mid-term conclusions

- Further investigate the application of controllers that adapt to
 - individual driver preferences,
 - to specific road characteristics and to
 - driver state/engagement/activity level.
- “Scrutinize” the tools and measurement of Out of the Loop/ in the loop behavior.

Questions?

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